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State of California

DWCNewsline

Division of Workers' Compensation
Casey L. Young, Administrative Director

455 Golden Gate Avenue, Fifth Floor, San Francisco, CA 94102 (415) 703-3731

Bulletin 94-6
August 24, 1994

DWC Introduces EDEX System

California's workers' compensation system takes a major step onto the information superhighway with the introduction of a new electronic data exchange system which will allow parties to request and obtain information about specific workers' compensation cases as well as file liens electronically.

Dubbed EDEX, the new system was developed by the Division of Workers' Compensation to allow subscribers and their clients to electronically file liens (including pre-application liens), receive notification of significant events in a case, and make inquiries about cases that are before the Workers' Compensation Appeals Board.

Providing these services electronically, instead of manually as in the past, is expected to produce major cost and time savings for both DWC staff and clients.

Safeguards have been built into the system so that only parties authorized to receive data can obtain it, and that information will not be used for any unlawful purpose, such as those that would violate the federal Americans with Disabilities Act, the California Fair Employment and Housing Act, the California or federal Fair Credit Reporting Act, or any confidentiality laws.

In order to gain access to the system, subscribers must obtain or develop software that is compatible with the EDEX system and file an application with DWC for an EDEX account number. Any client of the subscriber who wishes to utilize the system must be listed on the subscriber's application and also be issued an identification number.

Subscribers will be required to keep a log of all transactions, subject to inspection by DWC. The system also allows for the electronic tracing of each transaction, which can

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Bulletin No. 32-06
June 12, 2006

The Division of Workers' Compensation posts revised electronic data exchange (EDEX) information package and subscriber agreement to its Web site

The Division of Workers' Compensation (DWC) has revised its EDEX information package and subscriber agreement and posted them to its Web site. The information package and subscriber agreement were revised to incorporate important statutory security requirement information that all EDEX subscribers, clients and end users of EDEX data inquiries must comply with.

The information package provides an overview of EDEX, subscriber rules, vendors, forms and other information needed to become either a subscriber to EDEX or a client of an EDEX subscriber.

Additionally, due to recent allegations about various information brokers' representations concerning their ability to provide direct access to EDEX via the Internet, the DWC is clarifying that EDEX cannot be accessed via the Internet.

The division does not provide direct access to EDEX or EDEX information via the Internet. The division only provides direct access to authorized EDEX subscribers using division approved software via the IBM value added network. The division believes this direct access to EDEX is the most secure and accurate method for subscribers to access EDEX information.

While various brokers offer information obtained from EDEX, they do not offer direct access to EDEX, and the division cannot and does not warrant the accuracy of any information obtained from an information broker. Information brokers obtain data from EDEX and store it in their own systems for distribution to clients. The division has no control over, or liability for, the accuracy or timeliness of data provided by an information broker, or the security of communication between an information broker and its clients.

The division cannot and does not guarantee the security of EDEX data maintained outside its control. Each individual or entity that obtains EDEX data, including EDEX subscribers, clients and end users, has responsibilities imposed by law to maintain the security of the data and prevent its disclosure to unauthorized third parties.

The revised EDEX Web page can be accessed at <http://www.dir.ca.gov/dwc/edex.html>.

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Division of Workers' Compensation

DWC's mission is to minimize the adverse impact of work-related injuries on California employees and employers.

EDEX information and forms for subscribers and clients

The Division of Workers' Compensation (DWC) electronic data exchange system, EDEX, allows approved subscribers and their clients to request and receive, via electronic transmissions, summary data of Workers' Compensation Appeals Board (WCAB) cases. To receive DWC approval, a subscriber must obtain appropriate software as well as an electronic mailbox to send and receive EDEX files. Approved clients must be end users of the information sought. An intended client who is neither a lien claimant nor a party to the case must explain its purposes in seeking such information and sign an acknowledgment of legal constraints. DWC currently charges 20 cents per EDEX transmission.

Further information and a complete application package are available at the DWC Website: <http://www.dir.ca.gov/DWC/edex.html>

EDEX overview

EDEX is a highly innovative electronic commerce program which enables the workers' compensation community to file documents and to access the public records of the WCAB electronic case tracking system

The DWC databases

The DWC maintains a central database of all WCAB cases. This database includes current and closed workers' compensation cases and all new workers' compensation case openings. All new case activity, including trial scheduling is maintained in the DWC database. The DWC processes all EDEX activity daily. Each subscriber to EDEX must be assigned to a unique user ID or electronic mailbox on the IBM network.

When an EDEX subscriber seeks information to the DWC database, the inquiry is transmitted from its PC via modem to the DWC's mailbox on the IBM network. Each evening the DWC downloads all EDEX transactions from

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its mailbox and processes against the data requested. Upon completion of the processing, the requested data is then transmitted to the requesting subscriber mailbox on the IBM network. The case information is then downloaded to the subscribers PC from its mailbox on the IBM network. In addition to the inquiry responses, all notifications of significant case activity, hearing notices and electronic lien filings are processed at the same time in the same manner.

EDEX invoices

Each EDEX transaction sent by a subscriber to DWC will be charged a transaction fee. This fee is a flat rate of 20 cents per transaction. The fee will be assessed on each incoming transaction, whether correct or incorrect. Invoices are issued quarterly.

Interested EDEX subscribers

If you become an EDEX subscriber, an EDEX account provides for the registration of an electronic mailbox to send and receive EDEX files and establishes a billing address where invoices will be directed. The holder of the EDEX account is the "Subscriber". The actual transmissions are done on behalf of a "Client" who may be an outside client or the subscriber itself, if the subscriber has no clients. Each client is assigned a unique client identification number which must be used in every electronic transmission on behalf of that client. Persons who wish to appear as "Representative" of a lien claimant in a WCAB case must have a representative identification number assigned by DWC; the number will be used in addition to the Client ID number in electronic transmissions filing notices of liens. A brief description of each of the components is outlined below:

EDEX subscriber application

This application is to be used to request electronic access to public records of the WCAB, which are available through the EDEX system, and or to perform electronic filing of notices of lien. The "[EDEX Subscriber Application Request](#)" identifies information regarding the subscriber and the conditions of electronic access. A subscriber signing the document agrees that it will not seek or use information in violation of the state or federal law. Please read pages one-three of the EDEX subscriber application for more details.

EDEX client list

Each electronic transaction making an inquiry or filing a notice of lien must identify a client identification number. DWC assigns a unique client identification number to each person or entity wishing to utilize EDEX services. If a subscriber does not have clients, but will be making inquiries, or filing notices of liens on its own behalf, it must have its own client ID number in order to use EDEX services. The EDEX client list shall be completed by the subscriber and submitted with the subscriber application. If subscriber wishes to add additional clients in the future, it should submit an additional EDEX client list and a signed copy of "[EDEX Client Acknowledgement of Legal Constraints](#)" for each additional non-party/non-lien claimant client.

EDEX client acknowledgement of legal constraints

An "EDEX Client Acknowledgement" form must be signed by each person or entity who will be provided information about a WCAB case that will be obtained by the subscriber. This applies to an EDEX inquiry, where the person or entity is other than a party or lien claimant in the particular WCAB case subject to the inquiry. A client signing the EDEX client acknowledgement agrees that it will not seek or use information in violation of state or federal law.

EDEX representative list (if applicable)

Each person or firm wishing to appear in the WCAB record as a representative of a lien claimant must have a unique representative identification number assigned by DWC. The representative ID number allows the representative to be added to the WCAB official address record when a notice of lien or a notice of amended lien is filed. If a representative has multiple locations, it will need a unique representative ID number for each address. It should be noted that a client ID number is required for every electronic transaction; the representative ID number does not itself allow utilization of EDEX services.

DWC authorized application software

EDEX subscribers must utilize DWC authorized application software to access the EDEX system. EDEX application software provides both a database application and the necessary communication software for accessing the IBM Global Network. An EDEX subscriber has the choice to either purchase EDEX software from one of the DWC approved software vendors or information brokers or to develop their own custom software in accordance with specification set forth by DWC.

EDEX software vendor & information brokers list

DWC's EDEX system allows approved subscribers and their clients to request and receive, via electronic transmissions, summary data of WCAB cases. To receive DWC approval, a subscriber must obtain appropriate software as well as an electronic mailbox to send and receive EDEX files. Approved clients must be end users of the information sought. An intended client who is neither a lien claimant nor a party to the case must explain its purposes in seeking such information and sign an acknowledgment of legal constraints. DWC currently charges 20 cents per EDEX transmission.

The division does not provide direct access to EDEX or EDEX information via the Internet. The division only provides direct access to authorized EDEX subscribers using division approved software via the IBM value added network. Direct access to EDEX is the most secure and accurate method of accessing EDEX information.

In order to become an authorized EDEX subscriber you must have the following components:

- 1) Application software capable of sending and receiving EDEX record formats. The list below contains software vendors who have demonstrated the minimal functionality necessary to interact with the division's EDEX system.

You may either choose to develop your own customized EDEX software, or use the services of one of the software vendors or information brokers from the list below. Should you wish to develop your own applications software for either personal use or for distribution, you may obtain EDEX specifications by writing the Division of Workers' Compensation, EDEX specifications, P.O. Box 420603, San Francisco CA 94142.

- 2) An electronic mailbox on the IBM value added network for sending and receiving transmissions.
- 3) An EDEX account number. This will be assigned once you have completed and the DWC has processed your EDEX contract package.

While various information brokers offer information obtained from EDEX, they do not offer direct access to EDEX and the division cannot and does not warrant the accuracy of any information obtained from an information broker. Information brokers obtain data from EDEX and store it in their own systems for distribution to their clients. The division has no control over, or liability for, the accuracy or timeliness of any data provided by an information broker, or the security of communication between an information broker and its clients.

The division cannot and does not guarantee the security of any EDEX data maintained outside its control. Each individual or entity that obtains EDEX data, including EDEX subscribers, clients and end users, has responsibilities imposed by law to maintain the security of the data and prevent its disclosure to unauthorized third parties.

The DWC does not have regulatory jurisdiction over the information security practices of any EDEX software vendor or information broker.

If you have questions concerning the security of personal information transmitted through EDEX data, please contact your EDEX software vendor or information broker.

Civil Code section 1798.81.5 (b) provides that "A business that owns or licenses personal information about a California resident shall implement and maintain reasonable security procedures and practices appropriate to the nature of the information, to protect the personal information from unauthorized access, destruction, use, modification, or disclosure." A violation of Civil Code section 1798.81.5 (b) may lead to civil liability for damages and/or imposition of a civil penalty. These provisions apply to any business that maintains, transfers or stores personal information subject to section 1798.81/5 (b).

In addition, Labor Code section 138.7(d) provides that: "It shall be unlawful for any person who has received individually identifiable information from the division pursuant to this section to provide that information to any person who is not entitled to it under this section."

The division does not endorse or guarantee the product(s) developed by the software vendors listed below. Each vendor's software has been tested only for minimum functionality and compatibility with EDEX. Each software product is different and we recommend that you contact each vendor and select a product that best suits your individual needs.

The division does not endorse or guarantee the accuracy of any data obtained from the information brokers listed below. Each information broker is solely responsible for the accuracy of the data it provides and any representations it makes about its services.

Company	Address	Phone #	Fax #	Website Address
DWC software vendors:				
CompData	P O Box 729 Seal Beach CA 90740	(562) 493-6652	(562) 493-1550	http://www.compdataedex.com
Paracle Systems Inc.	101 First St. Ste. 273 Los Altos, CA 94022	(650) 685-8257	(650) 401-6051	http://www.paracle.com

Rosen Systems Inc.	9852 W. Katella Ave #313 Anaheim CA 92804	(714) 534-4837	(714) 534-4849	http://www.rsiedex.com
SpeedComp	P.O. Box 6886 Malibu, CA 90264-6886	(310) 457-3300	(310) 457-0500	http://www.wcabonline.com
Information brokers:				
AVERT	301 Remington St. Fort Collins, CO 80524	(970) 484-7722	(800) 237-4011	http://www.avert.com
ChoicePoint, Inc.	Six Hutton Center Dr. Santa Ana, CA 92707	(714) 708-2000 ext. 614	(714) 708-1021	http://www.choicepoint.com
CompData On-Line	P O Box 729 Seal Beach CA 90740	(562) 493-6652	(562) 493-1550	http://www.compdataedex.com
EDEX Information Systems	1500 S. Hwy 49, Ste. 101 Jackson, CA 95642	Toll-free (866) GET-EDEX (438-3339)	(209) 231-6700	http://www.edex.ca http://www.edexexpress.com
Premier Employment Screening Services	113 South College Ave Fort Collins, CO 80524	(970) 491-9655 ext.240	(970) 491-9619	http://www.premierias.com
Workcompcentral	1320 Flynn Rd. Ste. 403 Camarillo, CA 93012	Toll-free (866) WRK-COMP (975-2667)	(805) 484-9322	http://www.workcompcentral.com

[EDEX subscriber application](#)

[EDEX client acknowledgment of legal constraints on access to information and use of information](#)

[EDEX client list](#)

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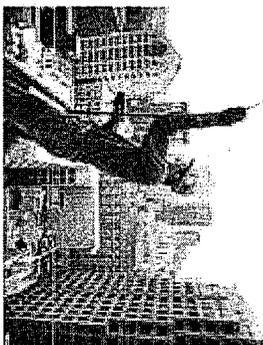
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The Department of Industrial Relations

was established to improve working conditions for California's wage earners, and to advance opportunities for profitable employment in California.

[California Department of Industrial Relations - home page](#)

NEW [Minimum Wage Increase 2007](#)

NEW [Proposed Regulations – Labor Code Section 2802 Travel Expense Reimbursements](#)

NEW [Car washing and polishing registration requirements extended to January, 2010 \(Pdf\) \(Doc\)](#)

NEW [Heat illness prevention regulations and related information](#)

NEW [Electrician certification deadline update May 5, 2006](#)

Workers' Compensation

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- Division of Workers' Compensation (DWC)
- Division of Workers' Compensation forum
- Workers' Compensation Appeals Board forum

Occupational Safety & Health

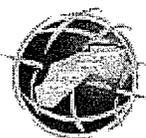
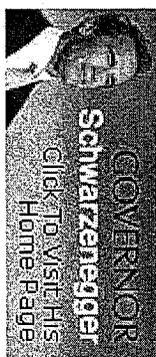
- safe and healthful working conditions on the job
- public safety program

Labor Law

- wages, hours of work, and conditions of employment
- Division of Labor Standards Enforcement (DLSE)
- Enforcement of wage and hour laws
- Industrial Welfare Commission (IWC)

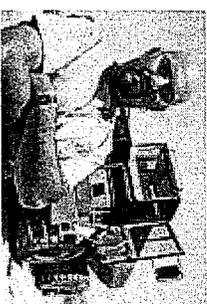
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Economic & Employment Enforcement Coalition – Protecting California's Workers & Businesses by Enforcing the Laws of the State

Governor Schwarzenegger launched the coalition in July 2005.



Apprenticeship: Opportunity is knocking



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- harmony in labor / management relations

[Statistics & Research](#)

- prevailing wage determinations
- occupational injuries and illnesses
- Consumer Price Index (CPI)

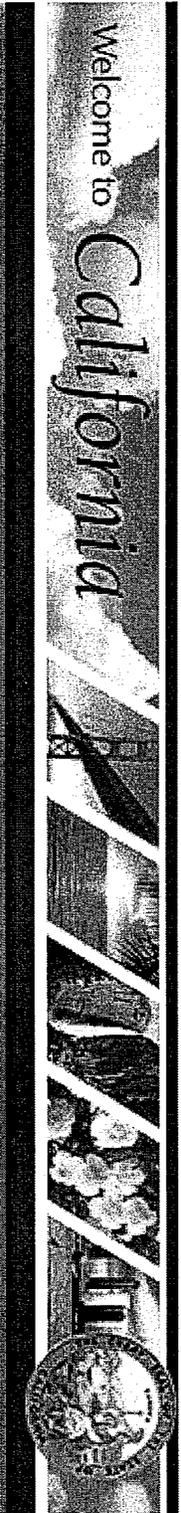
 **[How to do business with the Department of Industrial Relations](#)**

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Division of Workers' Compensation

DWC's mission is to minimize the adverse impact of work-related injuries on California employees and employers.

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Division of Workers' Compensation

DWC monitors the administration of workers' compensation claims, and provides administrative and judicial services to assist in resolving disputes that arise in connection with claims for workers' compensation benefits.

[Get the facts on workers' compensation reforms!](#)

- [DWC and the California workers' compensation system](#)

Study: The effects of legislative reforms on California workers' compensation insurance rates
 Study required by Labor Code section 138.65 (SB 899) and performed by Bickmore Risk Services under contract with the DWC
[Executive summary](#) &
[Click here to download the entire report](#)

[Reporting suspected medical care provider fraud](#)

[Official Medical Fee Schedule \(OMFS\) 1999 to present](#)

MTW 14th annual education conference - the largest workers' compensation educational event in the state. Held in March in both Northern and Southern California, this conference allows claims administrators, medical providers, attorneys, rehabilitation counselors and others in the workers' compensation community to learn firsthand about the latest developments and ongoing programs.



- **Help with your workers' compensation case**
 - NEW** Injured on the job? Need to know your rights? ¿Se há lesionado en el trabajo? ¿Necesita saber sus derechos?
 - NEW** Need information or help resolving a dispute over benefits? Check out our fact sheets and guides for workers. The fact sheets and guides are available in English and Spanish. Chinese and Vietnamese version coming soon!
 - NEW** ¿Necesita información o asistencia para resolver algun desacuerdo sobre beneficios? Consulte con nuestras [hojas de información](#) y guías para trabajadores lesionados.
 - [Glossary of workers' compensation terms for injured workers](#)
[Glosario de términos de compensación de trabajadores para trabajadores lesionados](#)
 - [Disability accommodation](#) - If you have a disability and are using the services of the Division of Workers' Compensation you may be eligible for disability accommodation. DWC provides reasonable assistance to individuals with disabilities to allow them an equal opportunity to access DWC's programs and services.
 - The Injured Worker pamphlet - new pamphlet coming winter 2006
 - A Guidebook for Injured Workers, 2005 [English version](#) size 1.8Mb - [Spanish version](#) size 3.1Mb
- **A Guide for Employers**
 - "An Employers Guide to Workers' Compensation in California" is being revised.
 - [Workers' compensation related questions employers frequently ask of DWC](#), the Division of Labor Standards Enforcement, and other state agencies.
- **Medical issues in workers' compensation**
 - [Reporting suspected medical care provider fraud](#)
 - Information on reporting requirements for primary treating physicians
[Text of regulation](#)
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 - [Medical provider networks](#)
 - [Utilization review](#)
 - Information and resources regarding [medical fee schedules](#), [physician reporting requirements](#), [utilization re standards](#), [the managed care/HCO program](#) and other issues of interest.

[Information for employers, physicians and insurers concerning first aid treatment for workers' compensation injuries](#)

[Employer and physician responsibilities for lead-exposed workers requiring medical removal protection](#)

[Official Medical Fee Schedule \(OMFS\) and Medical Legal Fee Schedule order form.](#)

Also see the DWC Medical Unit, which sets standards for qualified medical evaluators (QMEs) and establishes policy and guidelines on treatment and evaluation for injured workers.

Comments and suggestions welcome. Email to dwc@dir.ca.gov. Please include your return address if you wish a response.

December 2006

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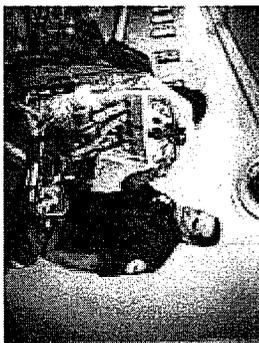
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Electronic data exchange system (EDEX)

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Further information and the complete EDEX application package may be downloaded [here](#)

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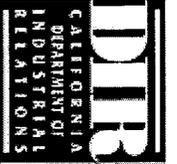
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Division of Workers' Compensation

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The Division does not endorse or guarantee the product(s) developed by the software vendors listed below. Each vendor's software has been tested only for minimum functionality and compatibility with EDEX. Each software product is different and we recommend that you contact each vendor and select a product that best suits your individual needs.

The Division does not endorse or guarantee the accuracy of any data obtained from the information brokers listed below. Each information broker is solely responsible for the accuracy of the data it provides and any representations it makes about its services.

Company	Address	Phone #	Fax #	Website Address
DWC software vendors:				
CompData	P O Box 729 Seal Beach CA 90740	(562) 493-6652	(562) 493-1550	http://www.compdataedex.com

Paracle Systems Inc.	101 First St. Ste. 273 Los Altos, CA 94022	(650) 685-8257	(650) 401-6051	http://www.paracle.com
Rosen Systems Inc.	9852 W. Katella Ave #313 Anaheim CA 92804	(714) 534-4837	(714) 534-4849	http://www.rsiedex.com
SpeedComp	P. O. Box 6886 Malibu, CA 90264-6886	(310) 457-3300	(310) 457-0500	http://www.wcabonline.com

Information brokers:

AVERT	301 Remington St. Fort Collins, CO 80524	(970) 484-7722	(800) 237-4011	http://www.avert.com
ChoicePoint, Inc.	Six Hutton Center Dr. Santa Ana, CA 92707	(714) 708-2000 ext. 614	(714) 708-1021	http://www.choicepoint.com
CompData On-Line	P O Box 729 Seal Beach CA 90740	(562) 493-6652	(562) 493-1550	http://www.compdataedex.com
EDEX Information Systems	1500 S. Hwy 49, Ste. 101 Jackson, CA 95642	Toll-free (866) GET- EDEX (438-3339)	(209) 231-6700	http://www.edex.ca http://www.edexexpress.com
Premier Employment Screening Services	113 South College Ave Fort Collins, CO 80524	(970) 491-9655 ext.240	(970) 491-9619	http://www.premieras.com
Workcompcentral	1320 Flynn Rd. Ste. 403 Camarillo, CA 93012	Toll-free (866) WRK- COMP (975-2667)	(805) 484-9322	http://www.workcompcentral.com

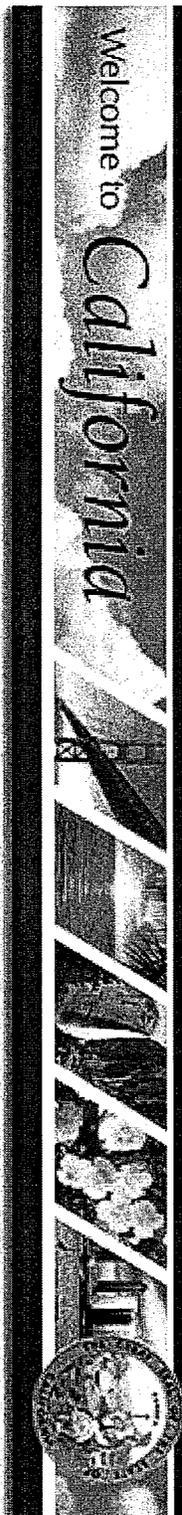
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Workers' Compensation Appeals Board

exercises all judicial powers vested in it by the Labor Code in a reasonable and sound manner and provides guidance and leadership to the workers' compensation community

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Workers' Compensation Appeals Board

The Workers' Compensation Appeals Board, a seven-member, judicial body appointed by the Governor and confirmed by the Senate, exercises all judicial powers vested in it by the Labor Code. Its major functions include review of petitions for reconsideration of decisions by workers' compensation administrative law judges of the Division of Workers' Compensation and regulation of the adjudication process by adopting rules of practice and procedure.

The mission of the WCAB is to exercise all judicial powers vested by the Labor Code in a reasonable and sound manner and to provide guidance and leadership to the workers' compensation community through case opinions and regulations.

[WCAB Rulemaking - title 8 sections 10301-10399 - effective January 1, 2003](#)

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